

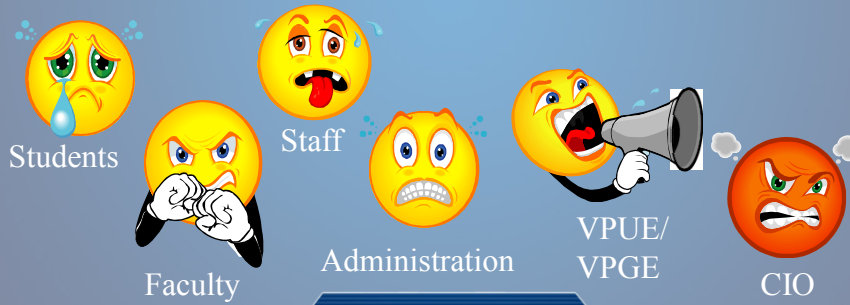
## Student Services Transformation (SST) Update

Faculty Senate  
December 7, 2010

## Agenda

1. Background
2. Major Changes
  1. Course Scheduling
  2. Registration
  3. Transfer Credit
  4. Faculty Tasks
3. Other Concerns?

*Current operations tend to be in a mode of crisis management, rather than strategic planning.*



### Scope: What's in?

- |                         |  |
|-------------------------|--|
| Advising (Degree Audit) | On-Line Training Tutorials                   |
| Admissions              | Upgrades to Scheduling (R25 and Schedule 25) |
| Financial Aid           | Document Management System                   |
| Student Financials      | Electronic Payment                           |
| Student Records         | Data Warehouse                               |
| Transfer Credit         | Interfaces for enterprise systems            |
| Upgrades to GrAdMIT     |  |

## High-Level Timeline

Go Live dates for the Summer 2011 semester

Go Live #1	Student Records - Course Catalog	February 2010
Go Live #2	Campus Community, Admissions, Student Records - Schedule of Classes, Portal	August 2010
Go Live #3	Financial Aid	February 2011
Go Live #4	Student Records-Registration	March 2011
Go Live #5	Student Financials	May 2011
Go Live #6	All remaining Student Records items and Academic Advising/Degree Audit	July 2011

RECORDS - A - T46B155

Please continue processing.  
Inquiry List of All Course Sections Mar 15, 10 - 18:27

ILSECCRS

Semester : 1/10  
Division : 1 DIVISION OF UNDERGRADUATE EDUCATION  
Department : 0167 ENG ENGLISH  
Course No. : 101  
Section ID : A 1

Reg	Course	Days	Time	Frc	Sec	Seats	Instr							
S	No	No	Sec	Title	Typ	Offer	From	To	C	Cap	Cap	Maj	All	Instr
-	366192	101	A 1	WRITING 1	LEC	M W F	0800	0850	N	0	0	0	0	STAFF
-	257655	101	B 1	WRITING 1	LEC	M W F	0900	0950	N	0	0	0	0	STAFF
-	435470	101	C 1	WRITING 1	LEC	M W F	1000	1050	N	24	24	0	1	WILLIAMS
-	360710	101	C 2	WRITING 1	LEC	M W F	1000	1050	N	0	0	0	0	STAFF
-	031201	101	D 1	WRITING 1	LEC	M W F	1100	1150	N	24	24	0	0	HAMPTON,
-	007438	101	E 1	WRITING 1	LEC	M W F	1200	1250	N	24	24	0	0	HAMPTON,
-	134396	101	E 2	WRITING 1	LEC	M W F	1200	1250	N	0	0	0	0	STAFF
-	067305	101	F 1	WRITING 1	LEC	M W F	1300	1350	N	24	24	0	0	BRESLIN, more...

01=Help 02=Memo 03=MNSECCRS 04=Mode 06=Select 07=Up  
08=Down 10=MNSECCRS 11=Clear 12=Exit

06/020

Student Services Transformation

**Course Catalog Search**

**Catalog Search Results**

University at Buffalo | Chemistry

[Return to Search](#)

**CHE 101 - General Chemistry**

**Course Detail**

Units:	3 units	
Grading Basis:	Graded	
Course Components:	Recitation	Required
	Lecture	Required
	Laboratory	Required

**Description**

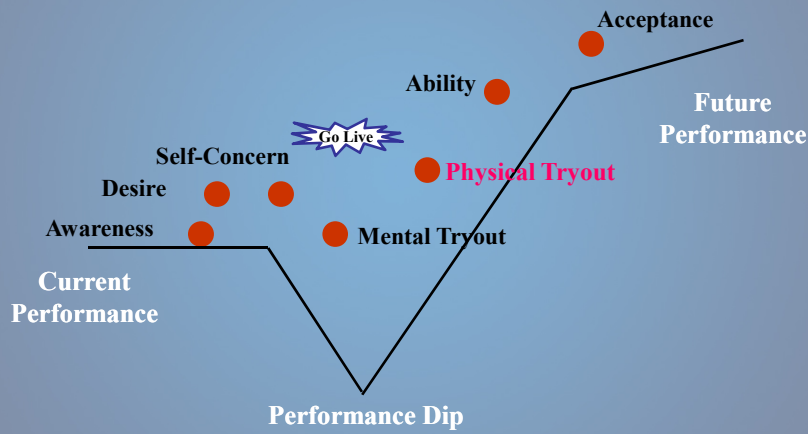
Introduces fundamental concepts of chemistry, and surveys important chemical elements and their compounds. Three hours of lecture plus one four-hour recitation/laboratory period weekly.

[Return to Search](#)

UB University at Buffalo  
The State University of New York

Student Services Transformation

Change Acceptance vs. Performance Curve



## Terminology

- Divisions are careers
- Majors and minors are plans
- Concentrations are subplans
- Semesters are terms
- Credits are units
- See list at  
<http://ubsistraining.buffalo.edu/pdfs/glossary.pdf>

## Major Changes: Course Scheduling

- NOT changing: General approach to course scheduling
- Concerns:
  - Department ability to add and delete sections
  - Department ability to modify seating capacities
  - Need to monitor fields that aren't regulated by the system
  - Different learning paces and styles of schedulers
- Benefits:
  - Prerequisite checking and Requirement Groups
  - Multiple instructors for a single class
  - Unique academic calendars for professional schools
  - Increased course information - descriptions, textbooks
  - Less semesterly maintenance - e.g. cross-listing

## Major Changes: Registration

- NOT changing: Departmental ability to force register students; Student self-registration
- Concerns:
  - BIRD no longer available
  - Schedule wizard no longer available
- Benefits:
  - Improvements in student self-service
  - Self-registration blocked for 3<sup>rd</sup> attempt of repeated courses
  - Prerequisites and Requirement Groups
  - Changes to major require advisement
  - Force registration access at start of registration windows
  - Implementation of new Add/Drop period

## Major Changes: Transfer Credit

- NOT changing: Automated articulation of transfer work to UB courses and degree requirements
- Concerns:
  - Unique automated articulation by major
  - Rebuild of articulation rules
- Benefits:
  - Inclusion in prerequisite checking
  - Consideration in repeat rules
  - Data fully shared between transcript and degree audit in real-time



## Major Changes: Faculty Tasks

- NOT changing: Access course and exam schedules, grading, and course rosters via MyUB
- Concerns:
  - Format of photo class list
- Benefits:
  - Access for multiple instructors to view schedules and rosters, and submit grades
  - Rosters are in real-time, displaying resigns
  - If desired, TA's and graders can submit grades for posting or for instructor review prior to posting
  - Grades can be changed on-line during the Web Grading period
  - Grading available according to actual class calendar



## Faculty Schedule

Katie Advise

Faculty Center | Advisor Center | Search | Learning Management

my schedule | class roster | grade roster | gradebook | class assignments

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**Faculty Center**

**My Schedule**

2010 Spring | University at Buffalo

[View Personal Data Summary](#)  
[My Exam Schedule](#)

Select display option:  Show All Classes  Show Enrolled Classes Only

Icon Legend: Class Roster Grade Roster Gradebook Assignments Learning Management

My Teaching Schedule > 2010 Spring > University at Buffalo					
Class	Class Title	Enrolled	Days & Times	Room	Class Dates
ENG 101-A 1 (13927)	Writing 1 (Lecture)	7	MoWeFr 8:00AM - 8:50AM	Clemens Hall	Jan 11, 2010- Apr 26, 2010

[View Weekly Teaching Schedule](#) [Go to top](#)

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**My Exam Schedule > 2010 Spring > University at Buffalo**

You have no final exams scheduled at this time.

[Go to top](#)

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Faculty Center | Advisor Center | Search | Learning Management

My Schedule | Class Roster | Grade Roster | Gradebook | Class Assignments



Student Services Transformation

TESTING

Class Roster

[View FERPA Statement](#)

2010 Spring | Regular 15 Week Session | University at Buffalo | Undergraduate

ENG 101 - A 1 (13927) [change class](#)

Writing 1 (Lecture)

Days and Times	Room	Instructor	Dates
MoWeFr 8:00AM-8:50AM	Clemens Hall	Katie Advise	01/11/2010 - 04/26/2010

Enroll

\*Enrollment Status

Enrollment Capacity 20 Enrolled 8

Select display option:  Link to Photos  Include photos in list

Enrolled Students		Find		First 1-8 of 8 Last			
Notify	Photo	ID	Name	Grade Basis	Units	Program and Plan	Level
<input type="checkbox"/>		00000220	Travelota,John	Graded	3.00	Arts & Sciences Bachelor - Art History BA	Freshman
<input type="checkbox"/>		40000012	SFTEST,NEWSTUFEE	Graded	3.00	UGRD Education Bachelor - African - American Stds/Media Study	Freshman
<input type="checkbox"/>		40000025	NEWSTUSFTEST,International	Graded	3.00	UGRD Education Bachelor - Art History/American Studies	Freshman
<input type="checkbox"/>		40000046	SFTESTNEWSTUFEE,Domestic	Graded	3.00	UGRD Education Bachelor - American Studies/American Studies	Freshman
<input type="checkbox"/>		40000047	NEWSTUFEEII,SFTEST	Graded	3.00	UGRD Education Bachelor - American Studies	Freshman
<input type="checkbox"/>		40000050	SFTEST,Freshman	Graded	3.00	UGRD Education Bachelor - American Studies	Freshman
<input type="checkbox"/>		40000051	SFTEST,Freshman	Graded	3.00	UGRD Education Bachelor - African - American Stds/African - American Stds	Freshman
<input type="checkbox"/>		40000052	SFTEST,NotRegistered	Graded	3.00	UGRD Education Bachelor - American Studies	Freshman

Select All Clear All

[Printer Friendly Version](#)

notify selected students  notify all students

TESTING

Grade Roster

[View FERPA Statement](#)

2010 Spring | Regular 15 Week Session | University at Buffalo | Undergraduate

ENG 101 - A 1 (13927) [change class](#)

Writing 1 (Lecture)

Days and Times	Room	Instructor	Dates
MoWeFr 8:00AM-8:50AM	Clemens Hall	Katie Advise	01/11/2010 - 04/26/2010

Display Options:

\*Grade Roster Type    
  Display Unassigned Roster Grade Only

Grade Roster Action:

\*Approval Status  [save](#)

Student Grade	Transcript Note		Roster Grade	Official Grade	Grade Basis	Program and Plan	Level
<input type="checkbox"/>	1	40000047	NEWSTUFEEII,SFTEST	(F)	GRD	UGRD Education Bachelor - American Studies	Freshman
<input type="checkbox"/>	2	40000025	NEWSTUSFTEST,International	(A)	GRD	UGRD Education Bachelor - Art History/American Studies	Freshman
<input type="checkbox"/>	3	40000050	SFTEST,Freshman	(C)	GRD	UGRD Education Bachelor - American Studies	Freshman
<input type="checkbox"/>	4	40000051	SFTEST,Freshman	(B)	GRD	UGRD Education Bachelor - African - American Stds/African - American Stds	Freshman
<input type="checkbox"/>	5	40000012	SFTEST,NEWSTUFEE	(B)	GRD	UGRD Education Bachelor - African - American Stds/Media Study	Freshman
<input type="checkbox"/>	6	40000052	SFTEST,NotRegistered	(A)	GRD	UGRD Education Bachelor - American Studies	Freshman
<input type="checkbox"/>	7	40000046	SFTESTNEWSTUFEE,Domestic	(C)	GRD	UGRD Education Bachelor - American Studies/American Studies	Freshman
<input type="checkbox"/>	8	00000220	Travelota,John	(A)	GRD	Arts & Sciences Bachelor - Art History BA	Freshman

View All | Download | Rows 1 - 8 of 8

Select All Clear All

[Printer Friendly Version](#)

<- add this grade to selected students

notify selected students  notify all students



Other concerns?

### See the SST Web site for:

- Guiding Principles
- Project Charter (goals, process, procedures)
- Organization and Governance
- Strategies:
  - Communication
  - Data Access/Reporting
  - Data Conversion
  - Database Instance
  - Organizational Change Management
  - Training
- Communications and Presentations - Current and Archive
- FAQs

<http://www.buffalo.edu/ub2020/sst>

**Thank you!**

**Questions and Discussion**

*We welcome your feedback!*

*Email us at:*

*[ub-sst@buffalo.edu](mailto:ub-sst@buffalo.edu)*

<http://www.buffalo.edu/ub2020/sst>